From: Colleen Dunham To: Microsoft ATR Date: 1/7/02 6:13pm

Subject: Microsoft settlement and 15 U.S.C. ? 16

Dear Madam or Sir:

I have just returned from a long Christmas holiday. While I was away, family, friends, and other people engaged me in conversation about the Microsoft case. My conversations were with people from many walks of life in many parts of the country. I was surprised that so many people wanted to talk about the case and surprised that people outside of Microsoft have such strong feelings about the issues. All expressed some degree of approval of the Microsoft settlement for themselves, for the hi-tech industry, and for the American economy. None wanted to see additional litigation or further delay.

Please consider my observation as the United States determines whether to settle this antitrust suit.

Yours, Colleen Dunham